

Summary of Monthly Operations

- **Incident Management** - Motorist Assist with the Transportation Management Center responded to 1325 incidents (crashes and disabled vehicles only) which included:
 - 19 incidents involving commercial motor vehicles
 - 11 incidents involving injuries
 - 5 incidents involving 9 fatalities.
 - 2 incident that could be classified as secondary incidents
 - 1 incident in a work zone
 - Motorist Assist responded to a total of 2808 calls (including and in addition to crashes and disabled vehicles).
- **Incident Management (off-hours)** - Incident Management Coordinator and Emergency Response Operators responded to 35 incidents (crashes only) which included:
 - 5 incidents involving commercial motor vehicles
 - 20 incidents involving injuries
 - 12 fatalities
 - 1 incident in a work zone
 - 3 incidents that could be classified as secondary incidents
- **Dynamic Message Sign (DMS) Use**
 - 9 DMS were activated for 285 incidents with a total of 354 messages.
 - 8 DMS were activated for roadwork 23 times.
 - 8 CMS (portable boards) were activated 40 times.
- **US 67/Lindbergh Boulevard Tunnel Operational Notes**
 - February 1 - 6:00 p.m.- Fan work in the left lane of the southbound cell. DMS used: Southbound Center, Southbound Entrance, Southbound Lindbergh north of Missouri Bottom and Eastbound Missouri Bottom west of Lindbergh. The lane usage indicator was also changed. The work was finished at 12:30 a.m. on Feb 2.
 - February 3 - 6:05 p.m. - Fan work in the right lane of the southbound cell. DMS used: Southbound Center, Southbound Entrance, Southbound Lindbergh north of Missouri Bottom and Eastbound Missouri Bottom west of Lindbergh. The lane usage indicator was also changed. The work wrapped up at 1:08 a.m. on Feb. 4.
 - February 4 - 8:40 a.m. - Pothole patching work in the left lane on Southbound Lindbergh south of the tunnel. The Southbound Center, Southbound Entrance and Southbound Lindbergh north of Missouri Bottom DMS boards were used and

the lane usage indicator was changed. Work finished at 3:12 p.m.

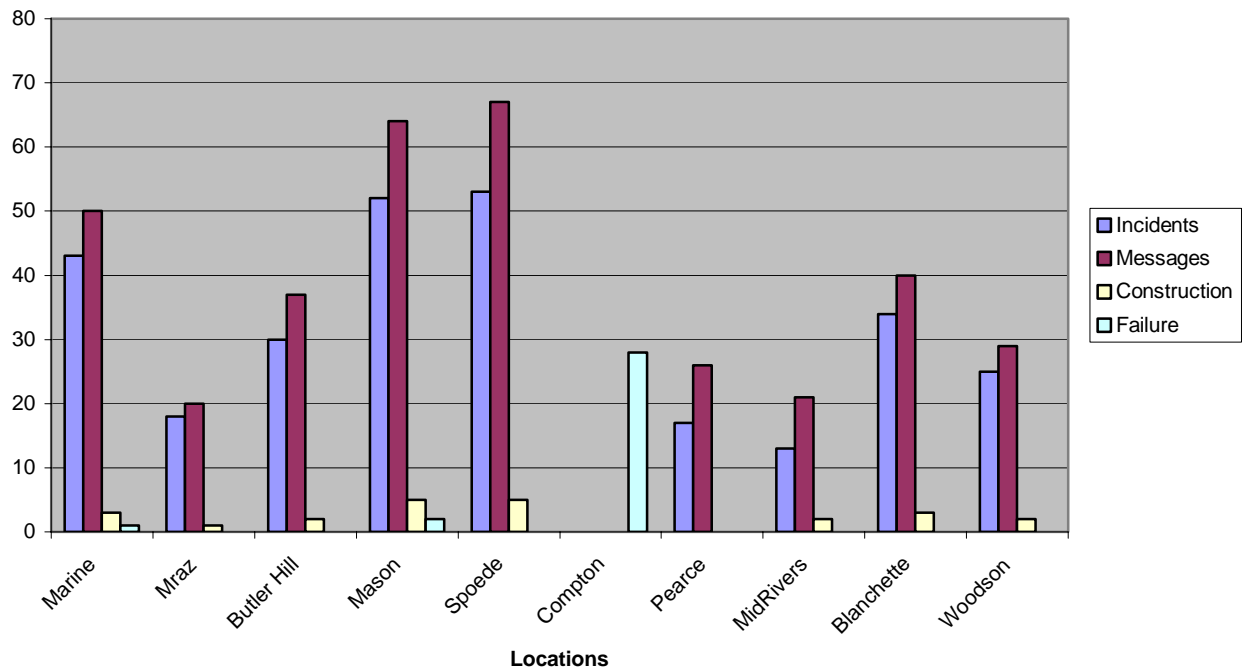
- February 4 - 6:26 p.m. - Fan work in the right lane of the southbound cell. DMS boards used: Southbound Center, Southbound Entrance, Southbound Lindbergh north of Missouri Bottom and Eastbound Missouri Bottom west of Lindbergh. The lane usage indicator was also changed. Work was done at 11:00 p.m.
- February 24 - 1:40 p.m. - Maintenance work on a fire extinguisher cabinet on the shoulder in the southbound cell. The Southbound Entrance DMS was activated. Work completed at 1:50 p.m.

Transportation Management Center Operations

- **Tours and Presentations Conducted either at the Transportation Management Center or in the community about Gateway Guide and its Related Services**
 - Tour for 45 business technology students from Fox High St. Louis County Police Chief and Staff on January 28
- **542 Total E-Alerts Sent**
(e-mail and paging text alerts that are sent out to internal forces, emergency services, major decision makers and traffic media that covers 100 percent of all traffic reporting sources)
- **Customer Service Operations:**
 - 5825 Total Calls, Emails and walk-in Customers Responded To
(These services provided by Customers Service includes everything from providing general information on MoDOT services to logging and dispatching MoDOT forces to correct situations on our local system.)
 - 962 Call reports opened and cleared in January
 - 8 snow incident days
- **38 Total Responses to E-mails sent from Gateway Guide.com Visitors**
(E-mails sent directly to GatewayGuide.com for general information)

Dynamic Message Sign Usage

February DMS Usage

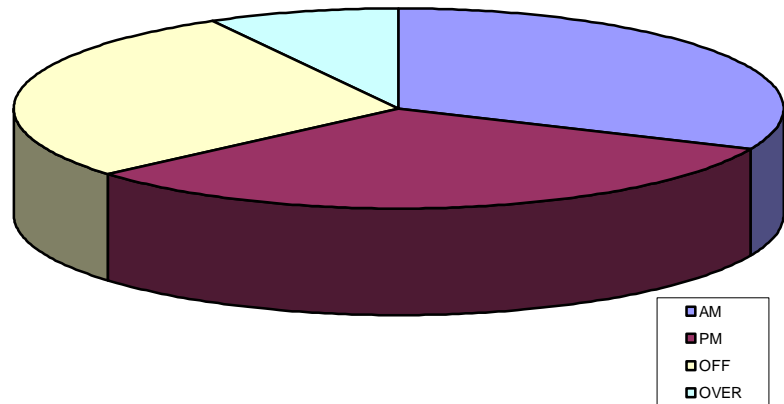


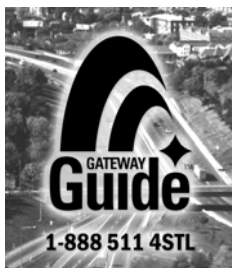
February DMS Usage Stats

	Incidents	Messages	Construction	Failure
Marine	43	50	3	1
Mraz	18	20	1	0
Butler Hill	30	37	2	0
Mason	52	64	5	2
Spoele	53	67	5	0
Compton	0	0	0	28
Pearce	17	26	0	0
MidRivers	13	21	2	0
Blanchette	34	40	3	0
Woodson	25	29	2	0
Ozone	0	40	0	0
Total	285	394	23	31

AM	59
PM	60
OFF PEAK	53
OVERNIGHT	15

February DMS Time of Day Usage





Gateway Guide Hotline Summary Report (1-888 511 4STL)

Activity Summary

Application	All	Report Date	03-02-2005
Dates	2005-02-01 to 2005-02-28	Shortest Call	0 Minutes, 2 Seconds
Activity	Calls 800 Active Ports 8	Average Call	1 Minutes, 3 Seconds
Summary	Minutes 845.2	Longest Call	8 Minutes, 33 Seconds

Daily Breakdown of Calls:

S	72
M	109
T	132
W	139
T	124
F	148
S	75



General Statistics for www.GatewayGuide.com in Feb. 2005

Hits	Entire Site (Successful)	19,216,613
	Average per Day	662,641
	Home Page	N/A
Page Views	Page Views	1,679,402
	Average per Day	57,910
	Average per Unique Visitor	134
	Document Views	508,879
Visits		48,031
	Average per Day	1,656
	Average Visit Length	00:34:15
	Median Visit Length	00:00:59
	International Visits	1.69%
	Visits of Unknown Origin	10.64%
	Visits from United States	87.65%
	Visits Referred by Search Engines	0
	Visits from Spiders	1,050
Visitors	Unique Visitors	12,467
	Visitors Who Visited Once	8,937
	Visitors Who Visited More Than Once	3,530

